

## Status Disclosure Information

**WhipCar Limited**

**Address: 41 Great Portland Street, London W1W 7LA**

**Telephone: 0207 631 3422**

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### 1. The Financial Services Authority (FSA)

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The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

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### 2. Which service do we offer?

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You will not receive advice or a recommendation from us for insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will need to make your own choice about how to proceed.

This insurance will satisfy the Demands and Needs of an individual who as part of their rental agreement are required to have comprehensive motor insurance to cover third party risks and loss of or damage to the vehicle for the duration of the rental period. Subject to policy exclusions, terms, conditions and maximum specified limit claim limits; details of which may be found in our policy documentation.

#### **Important Information:**

You may already possess alternative insurance(s) for some or all of the features and benefits provided by products purchased; it is your responsibility to investigate this. We will not provide you with advice about the suitability of this product for your individual needs but we will be happy to provide you with factual information to assist you in making an informed buying decision.

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### 3. Who regulates us?

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WhipCar Limited is authorised and regulated by the Financial Services Authority to arrange general insurance contracts. Our FSA Register number is 555170.

You can check this on the FSA's Register by visiting the FSA's website [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by contacting the FSA on 0845 606 1234.

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### 4. Ownership

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We neither owned directly or indirectly by an insurance company

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### 5. What to do if you have a complaint

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If you wish to register a complaint, please contact us:

In writing: Write to: WhipCar Limited, 41 Great Portland Street, London W1W 7LA

By phone: Telephone: 0207 631 3422

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service at [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) or by telephone top 0800 023 4567 or 0207 964 1000